



Sunset Road Medical Associates

Did you hear the news?

Sunset Road Medical Associates now offers our patients the opportunity to enroll in our Patient Portal!

What is a Patient Portal?

A Patient Portal is a secure electronic messaging system will improve your access to our practice. It also helps you stay better informed and a more active member of your care team.

What are the benefits of being enrolled in the Patient Portal?

- **Convenience** - You can communicate with the office in a way that fits your schedule 24 hours a day. Send your message from your home, office, or anywhere you have internet access.
- **No phone messages or “telephone tag”** – You won’t have to wait on hold or leave phone messages, and you will never miss a response because of “telephone tag.”
- **Messages are saved** – Messages become part of your medical record. You can go back to messages later to recall important information.
 - **View your records** – You can see your lab results and clinical summaries from your visits.

What type of messages can I leave?

- **Appointment Request** – Leave a message to request a future appointment with your provider.
- **Refill Request** – Let us know if you need a refill on a medication that the office has previously prescribed for you.
- **Billing Questions** – Send us a message if you have a question on your billing statement or any other business office inquiries.
- **Health Questions** – If you have a **Non-Emergency** question about your health, send us a detailed message.
- **General Office Questions** – Let us know if you have a question regarding labs, radiology, diagnostic test results and referral request or inquiries.

How do I enroll?

- Just complete the Patient Portal Registration Form and return it to the Check-In Receptionist. We will send you an email with the link to register. It’s that easy!